

Installation: Uninstallation error

"...product.service.registry.LoggedSoftwareObject cannot be cast to com.installshield.product.ProductBean" occurred.

When unistall Muse Proxy 3101 or Muse 2700 (and any interanl 2601,2602, 2603) on a common installation of both of them on some machines the following error is obtained:

Errors occurred during the uninstallation.

```
com.installshield.product.service.registry.LoggedSoftwareObject cannot be cast to
com.installshield.product.ProductBean
```

This seems to be related to having components with the same UIDs (using two or more Assemblies (in a dynamic installer) where some features and components had the same key (UUID)).

The workaround to solve this problem is:

- 1) Go to the folder
C: / Program Files / Common Files / InstallShield / Universal / common / Gen1
- 2) Delete the entire folder named "_vpddb"
- 3) Restart the uninstallation.

See: [http://cdac.in/index.aspx?id=hi_hs_HL7Tutorial#Uninstallation instructions for SDK for HL7 Java Edition(Windows/Linux/Mac)]

Unique solution ID: #1191

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Last update: 2015-09-14 15:05