

Installation: The Muse Proxy Windows Service is failing to start

We encountered cases on some Windows distributions when the Muse Proxy Windows Service fails to start, usually an error like below can be found in the Windows Event Viewer:

"The LoadLibrary function failed for the following reason: The specified module could not be found."

The fix consists in adding into the Path system environment variable the path to the Java bin folder. For example, if your Java installation folder is

C: / Program Files / Java / jdk1.8.0_73

then add the following string to the beginning of the value for the Path environment variable:

C: / Program Files / Java / jdk1.8.0_73 / bin;

Note that the separator between the entries from the Path variable is the semicolon (;) .

Details for how to update the Path variable for some Windows distributions can be found here:

<http://www.java.com/en/download/help/path.xml>

After doing this, start the Muse Proxy Service from the Windows Services management console or by typing in a command prompt window the following command:

```
net start "Muse Proxy Server"
```

Unique solution ID: #1200

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