

Sources: I often get "timeout" messages from a Source. When performing a search in the native site it takes around 3 minutes to receive results. How do I increase the timeout of a Source?

There are two parameters involved here:

- **CONNECT_TIME_OUT**: specifies the timeout value, in milliseconds, to be used when opening the communication link for each resource (e.g. URL) used by this source.
- **READ_TIME_OUT**: specifies the timeout value, in milliseconds, that is involved upon reading on the communication channels.

One can increase the timeout for a given Source Package by increasing the value in the **CONNECT_TIME_OUT** and **READ_TIME_OUT** fields (the entry is in milliseconds; 1,000 milliseconds = 1 second). To edit these fields of the source profile one must use the Muse Source Console:

- login into the Muse Source Console
- select the desired application from the list of applications
- go to the "Configure" tab
- click on the "Modify" button for the desired source
- update the "Connect Time Out" and "Read Time Out" inputs with the desired values
- to submit the modifications click on the "Update" button

Note: The values for the "Connect Time Out" and "Read Time Out" fields must be given in milliseconds.

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