

MUSE

Smart Connector Technology for Federated Search

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MuseKnowledge™ Federated Search Platform

Delivering content integration technology since 1998

- Building and delivering the widest range of federated content through the industry's most flexible content integration platform
- Seamlessly integrate limitless content sources into applications and services
- Experienced and proven technology powering scaled applications
- 15 years of continuous development and integrations

We rapidly deliver comprehensive applications without substantial inhouse development

 Muse Source Factory[™] of 5,000 + content source connections enables partners to scale platforms and services

Muse is the only product of comprehensive, plug & play content integration technology

 Federation, Harvesting, Transformation, Enhancement, Security, Source Maintenance, Multiple Delivery Mechanisms, Analyzed extracted data



MuseKnowledge™ and the Enterprise Search Platform

Muse's Value to Enterprise Search

- Expanding source connections, especially for information outside corporate repositories
- Providing enhanced (enriched) records from multiple sources
- Performing an array of advanced post-processing on results sets
- Multiple integration architectures and information delivery modes

MuseKnowledge™ Federated Search is complementary to Enterprise Search

- MuseKnowledge™ Federated Search is a content harvester, normalizer and feeder
- MuseKnowledge[™] Federated Search is designed to be a pass-through technology, with no repository functionality
- Feeds directly to Enterprise Search Engine and, or repositories

MUSE

MuseKnowledge™ can Federate the Enterprise Search engine and other Sources in real time for end users



MuseKnowledge™ Federated Search

Multiple domains of applicability

- Library, University, Hospitals, Legal, Police
- Business (B2B), Government (B2G), Consumer (B2C)

Various types of sources

 Search, Writer, Enrichment, Content Mining, Inter Library Loan, Hold, Patron, DeDupe, Ranking, Shopping Cart

Various protocols supported

 Atom, HTTP/HTML, HTTP/XML, JSON, NCIP, OAI-PMH, RSS1.0, RSS2.0, SIP2, SQL, SRU, SRW, Telnet, Z39.50

Maintenance and management at runtime

 Application grouping and execution; parallel execution, thread control, post processing, DeDupe, Ranking, Content Mining, hot deployment, sandboxing

Scalability

Single Muse instance vs. Shared Load Balanced Environment; NFS and rsync for synchronization





MuseKnowledge™ Federated Search

- User searches via browser User Interface or client system
- Access to free and authenticated Sources
- Search translated for each Source
- Multiple Content Sources, Same Search Query, Single Integrated List
- Results enhanced from multiple Sources
- Results reformatted and normalized
- Result Set sort, rank, export, deduplication, processing
- Refine results functionality
- Search history and saved searches
- Personalization of functions and Sources
- Enterprise customization of UI and Sources
- User Interface for Mobile Devices
- Linking to the native detailed record
- Application server, sandboxing
- Statistics
- Vendor neutral

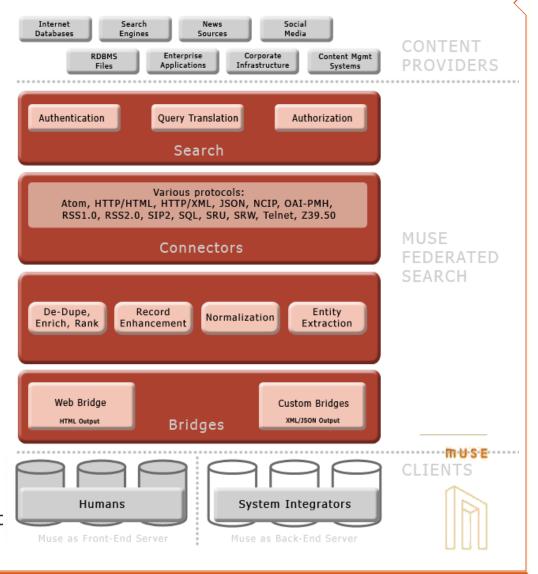
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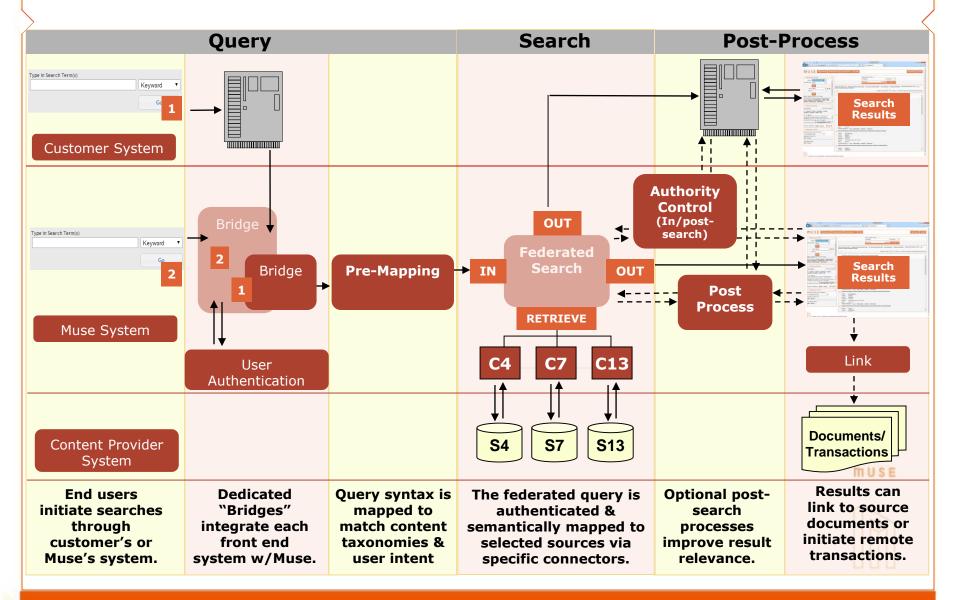


MuseKnowledge™ Federated Search

- Layered Architecture
- Muse can integrate in multiple ways because of:
 - Protocol handling Bridges
 - Message based interaction (loose coupling)
 - Symmetric message handling (listens and talks)
 - Session management (convert a transaction into a dialog)
- Multi-processing & Multithreading kernel allows:
 - Handling multiple input message streams (user sessions)
 - Efficient resource usage through asynchronous processing
 - Robust operation with different speed external systems



The Federated Search Process



MuseKnowledge™ Architecture – Infrastructure Functionality

Sophisticated search and content integration solution, with advanced post-processing and a highly productive user environment, supported by a full complement of powerful management tools

Searching

- Source Selection
- Source Capabilities
- Source Limiters
- Pre mapping
- Stats & usage tracking

User Environment

- Post-search processing
- Personalized workspaces
- Alerts
- Advanced exploration
- Content Mining

Admin & Management

- Authentication & DRM
- User Interface customization
- Management consoles
- Source maintenance

Integration

- Content integration
- Application integration
- Message Passing Environment

Session Management



The Most Extensive Metadata Support Available

Sampling of key Metadata fields supported by Muse

- Control numbers (ISBN, ISMN, ISSN, etc.)
- Author, Title & Journal Title
- Citation Data (title, volume, issue, page, year, ISSN)
- Assigned Keywords & Derived Keywords
- Abstract
- Subject Headings
- Classification
- Category
- Location (geographical, within building, shelving, filing)
- Printing/publishing details (year, publisher/printer, location, etc.)

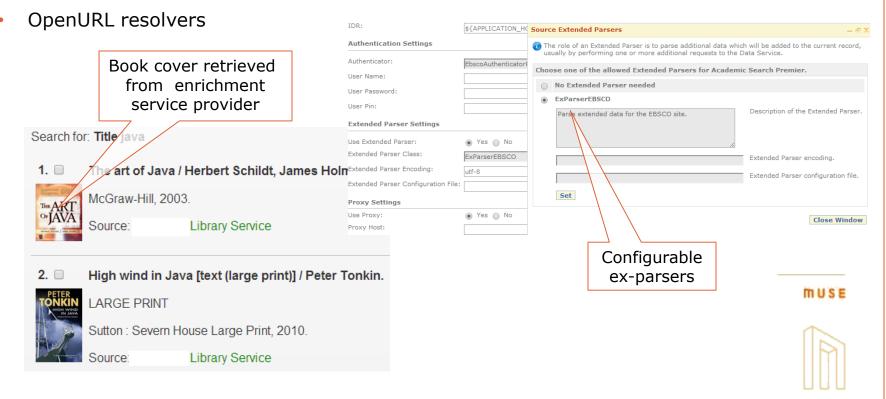
- Material Descriptors & Thematic Descriptors
- Target Audience
- Size (pages, bites, seconds, etc.)
- Linking (material, subject, location, thematic, etc.)
- Use Limiting Data (access rights, price, embargo, etc.)
- Availability Data (inventory, comparison shopping, shipping, etc.)
- Author Affiliation
- References (to other material)
- Object Linking (full text, image, video, audio)

Thousands more...



Enrichment

- Create an enhanced record with content from more than one input record
- Secondary searches may use search parameters derived from main record
- Uses field level merging and whole record merging
- ExParsers (Extended Parsers) process record components for normalized data
- Dynamic selection (content based) of ExParsers



Pluggable Login Modules

Muse comes with a collection of login modules to define the desired authentication scenario. The Login Modules can be combined to form an authentication stack.

Existing Login Modules:

- ICELoginModuleXML username/password authentication
- ICELoginModuleIP IP authentication
- ICELoginModuleLDAP authentication against LDAP
- ICELoginModulePPMS personal user authentication
- ICELoginModuleHTTPReferer referrer authentication
- ICELoginModuleHMAC HMAC signature authentication
- ICELoginModulePropertiesExtractor SAML authentication

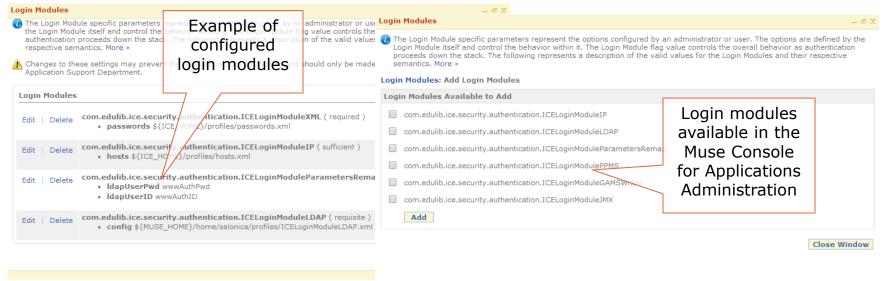
Login Modules parameters and their semantics:

- Required The Login Module is required to succeed. If it succeeds or fails, authentication still
 continues to proceed down the Login Module list;
- Requisite The Login Module is required to succeed. If it succeeds, authentication continues down the Login Module list. If it fails, control immediately returns to the application (authentication does not proceed down the Login Module list).
- Sufficient The Login Module is not required to succeed. If it does succeed, control immediately returns to the application (authentication does not proceed down the Login Module list). If it fails, authentication continues down the Login Module list.
- Optional The Login Module is not required to succeed. If it succeeds or fails, authentication still continues to proceed down the Login Module list.

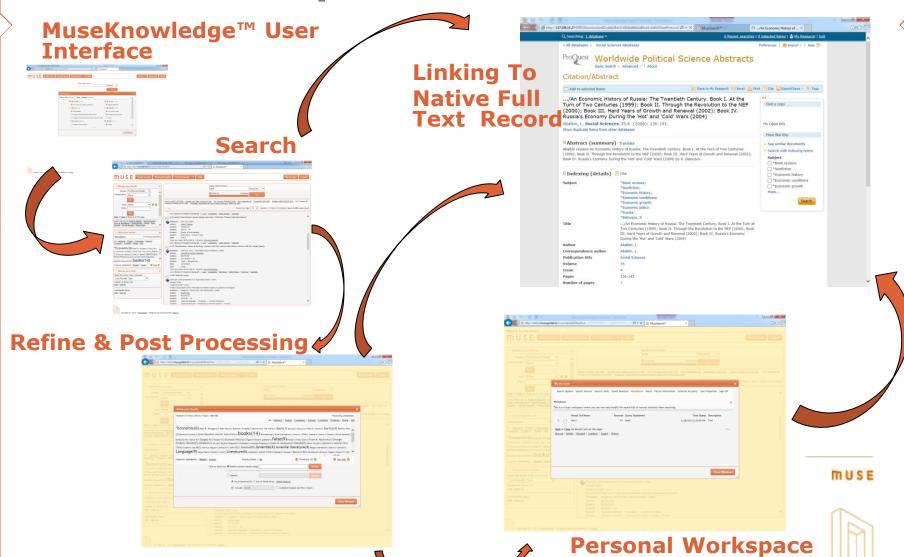
Pluggable Login Modules

Authentication scenarios for MuseKnowledge™ Applications:

- Standard Username/Password authentication. The end-user enters a username and password at the Muse Applications login form;
- Standard IP authentication. If the IP of the end-user is authenticated he/she is allowed in the Muse Application;
- Standard LDAP authentication. The end-user enters his LDAP username/password details;
- IP authentication for on campus users and Username/Password for off-campus;
- IP authentication for on campus users and LDAP for off campus;
- IP authentication for on campus users and personal user details for off campus;



An exploration workflow

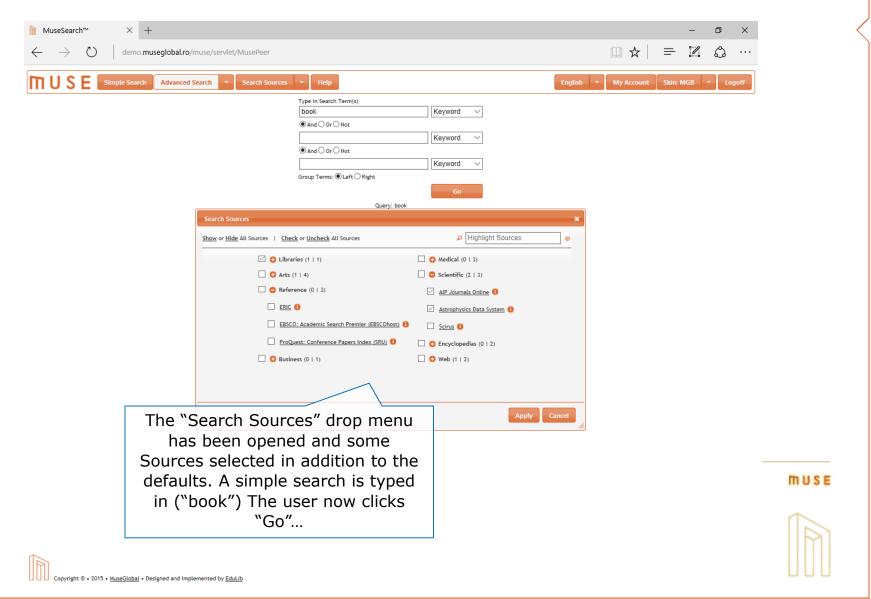


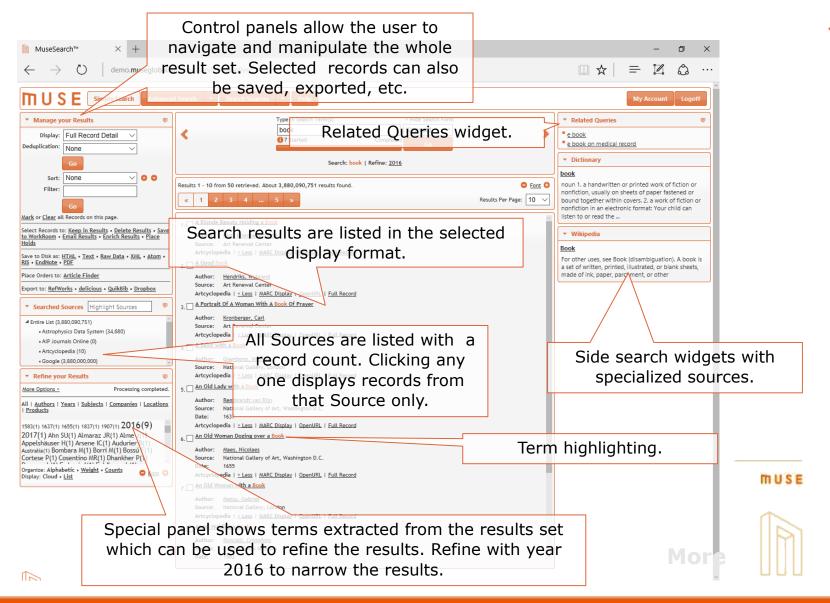


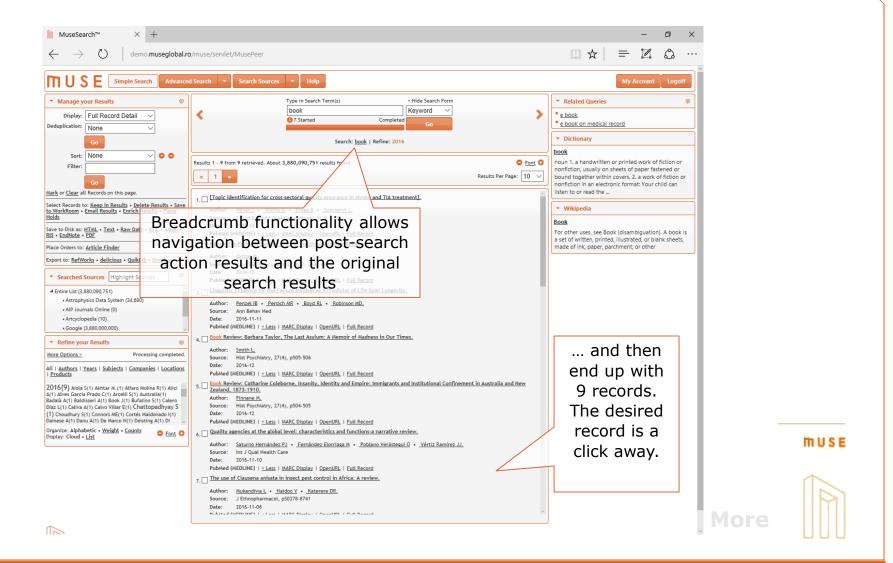
This screenshot shows the initial search screen designed to fit the look and feel of the rest of the Partner's website and other customer facing systems.

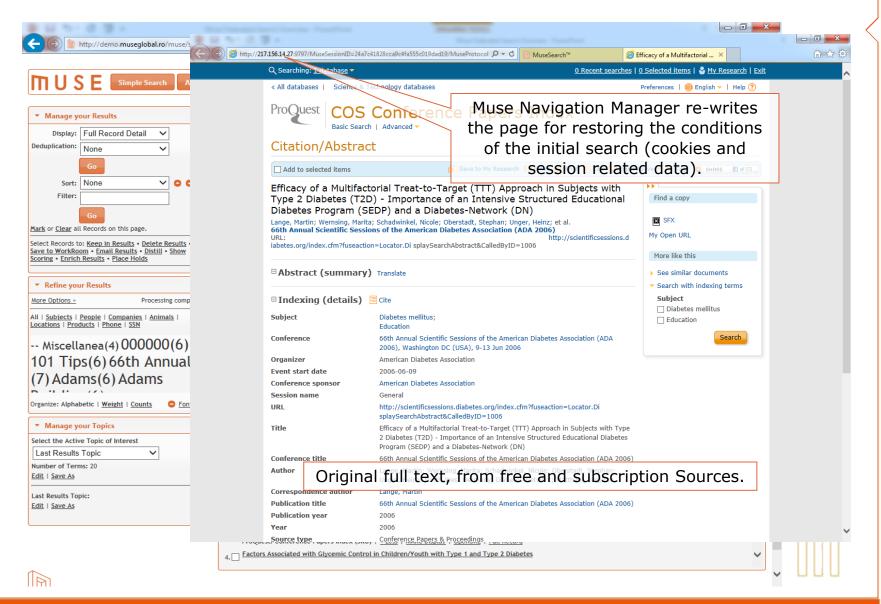






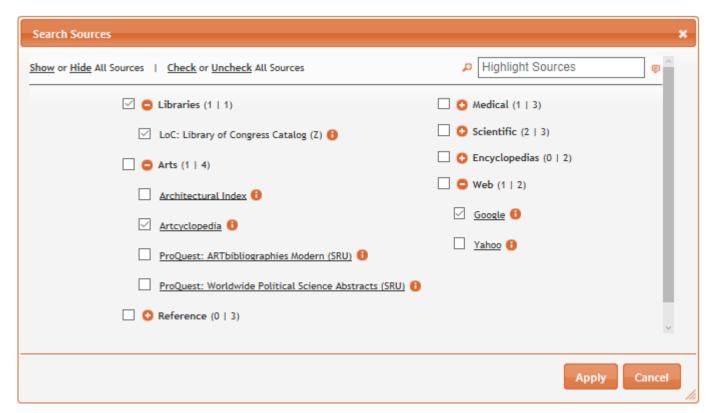






MuseKnowledge™ Application – Search Sources

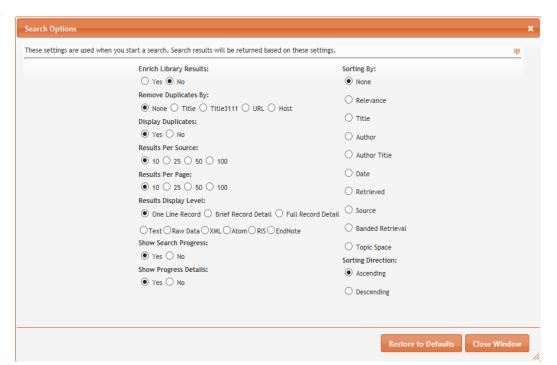
- Select individual, multiple sources for searching
- **Select entire groups of sources**
- **Highlight the source(s) by the quick find functionality**





MuseKnowledge™ Application – Search Options

- Enrich Results
- Handle Duplicates
- Set how many results to retrieve per Source
- Set how many results to display
- Set Display Level: One Line, Brief, Full, Text, Raw, XML, Atom, RIS, EndNote;
- Control Search Progress and Details
- Sorting Options





MuseKnowledge™ Application – Search Limits

- Set General Limits: Language, Material, Date, Full Text, Peer Review
 Or
- Source Specific Limits.

Search Limits					
These settings are used when you start a search. Search results will be returned based on these settings.					
Language: Any Language Material: Any Material Date: Any Date yyyyy / mm / dd					
Full Text:					
Peer Review:					
Source Specific Limits					
Scirus Date: Any Date yyyyy / mm / dd					
LoC: Library of Congress Catalog (Z)					
Language: Any Language ✓					
Google Language: Any Language ✓					
Date: Any Date yyyyy / mm / dd					
PubMed (MEDLINE)					
Language: Any Language ✓					



MuseKnowledge™ Application - Post Search

Manage your Results

- Display Level
- Deduplication
- Sort
- Filter
- Handle the Records: Keep, Delete, Save to WorkRoom, Email, Distill, Enrich, Place Holds
- Save Records to Disk as: HTML, Text, RAW, XML, Atom, RIS, EndNote, PDF
- Place Orders
- Export to RefWorks, delicious, QuickBib, Dropbox, Mendeley, EndNote

Search Details

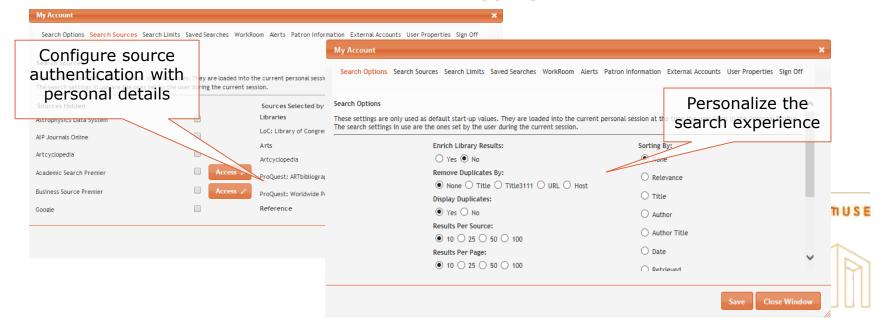
- See extraction status for all searched sources
- Stop All searches or individual searches





MuseKnowledge™ Application – My Account

- Store your Personal Search Options
- Set your individual access details for Sources
- Overwrite the default selected, hidden sources with your individual ones
- Set own search limits
- Administer the Saved Searches and saved WorkRoom
- Administer the Alerts
- Store Patron Information details to display the personal Patron Information
- Store External Accounts details: ILL, ShoppingCarts, Writers, Enrich



MuseKnowledge™ Application - General Settings

Configure every general aspect of the application through the MuseKnowledge™ Administration Consoles

- Application Name and Description;
- Email and contact information for the emailing features;
- Default Navigation Management settings used by the Application;
- Define the settings used for Proxy Configuration;
- Manage the HTTPS certificates used by the application' sources;
- Define the OpenURL resolver settings;
- Configure user interface options such as:
 - Default skins, Languages, Banner, Logo, Search Options, Search Sources, Search Limits, Application Functionality, Logoff Behavior;
- Configure the Application's Login Modules;
- Configure the Application Modules: Search, DeDupe, Jitterbug, Ranking, Circulation, ILL, Shopping Cart, Writer, Content Mining;
- Other Application settings such as: Name, Expiry Date, User Concurrent Sessions, Maximum User Emails, Default Locale, Properties, Components Paths, etc.

More

MuseKnowledge™ Application – General **Settings** Configure Edit Configuration application email (f) Use this page to change the basic Application configuration including the password and the umber of users that can be logged in at one time. More details A Changes to other settings may prevent the Application from functioning and should only be The settings defined in these fields customize your access requests and other reports. These settings will be stored v the Global Source Factory to validate access). **Edit Configuration** To modify the settings, make any necessary edits and click Authentication and Authorization Information Interface Options Contact Information Password: o8+qmb+QLFjWcYIPIS/XptLJKuc= Application ID: MuseSearch General Display Banner Search Options Search Sources Search Limits Functionality Logoff Organization Name: Encryption: 🥜 All the information will be stored within your Application. To modify this information return to this page at any time, edit it, SHA1 Contact Person New Password **Application** Email Address muse@museglobal.com Confirm Password Application Name MuseSearch™ Reply To: muse@museglobal.com New Encryption: ✓ English MGB ✓ Español MGB SHA1 ▼ configuration: Outgoing Email Server (SMTP) ☑ Latin American Spanish MGB ✓ Français MGB Name: MuseSearch password, ✓ Nederlands SMTP Host: MGB MGB \${MUSE HOME}/home ✓ Türkçe ☑ 日本語 MGB SMTP Port: Default skin per language: 4 MGB expiry date, ₩ 整體中文 Account Expiry Date SMTP User Name MGB ✓ Deutsch MGB SMTP Passwords Server Settings etc. MGB SMTP Use TLS: Properties: Enable Language Switching: APPLICATION_HOME=\${MUSE_HOME}/home/MuseSearch SMTP Use EHLO: Profiles Path: Default Language: \${APPLICATION HOME}/profiles SMTP Use SSL: Enable Simple Search Page: es No Conversion Style Sheets Pat \${APPLICATION_HOME}/stylesheets **Navigation Management** Yes No Enable Advanced Search Page Scripts Path: 🕜 Define or update the default Navigation Management setti \${APPLICATION_HOME}/scripts Default Search Page: Simple Advanced WorkRoom Paths \${APPLICATION HOME}/workroom Navigation Management Update Close Window Use Navigation Manager:

Yes No Navigation Manager Host: 127.0.0.1 **Interface Options** Application Modules Navigation Manager Port: 0707 General Display Banner Search Options Search Sources Search Limits Functionality Logoff Navigation Manager Pac Search Module 🕜 All the information will be stored within your Application. To modify this information return to this page at any time, edit it, and DeDupe Keys Link URLs: · Jitterbug Keys General Display Records Email Records Save Records to Disk · Ranking Keys Enable Search History: Yes ○ No Circulation Enable Saved Searches: Yes ○ No Update Reset Hold Modules Enable WorkRoom YesNo YesNo Patron Modules Close Window Enable Account: Yes 🔘 No ILL Modules Enable Help: · Shopping Cart Modules Configure Enable Manage Topics: Writer Modules Enable Document Scoring Interface options: application Enable Filter Records: Content Mining Keys Enable Keep Records: Yes Application name, interface Enable Delete Records: Yes ○ Enable Record Marc Display: Yes Skin, Languages, etc. functionality Enable Export Records to OuikBib: Yes Enable Export to RefWorksAPI Writer (version 01): O Yes

Update

Close Window

MuseKnowledge™ Mobile Application

- Lightweight application in terms of functionality;
- Based on jQuery Mobile (using Ajax calls);
- Suited for libraries;

Features

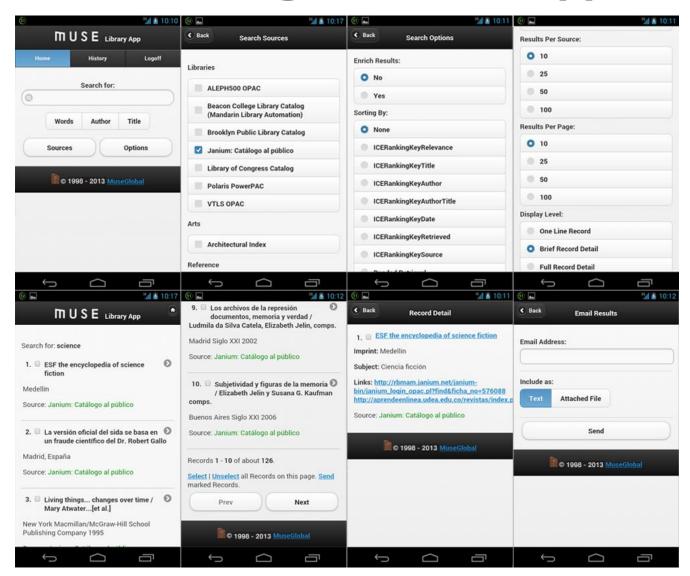
- Authenticate and retrieve patron information;
- "My Account" functionality is supported, including holds, charged fines, overdue, recall items, account messages;
- Display current availability status, placing hold and enrichment on demand;
- Interface Language localization: English, Spanish, Turkish, French, Japanese, Chinese, Arabic, Greek, Romanian, Nederland, Deutsch;
- Search History;
- Sorting, Display Level;
- Email Results;
- Keyword, Author and Title search.

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MuseKnowledge™ Mobile Application





MuseKnowledge™ Source Connections

Unparalleled ability to extract value & relevance from disparate content sources

- Cover full range of content and source types
 - CMS, search engines, repositories, database systems
 - Magazine, news, journal, library archives, books, articles, images, web formats, videos, blogs, real objects
 - Traditional and online publishers (subscription, premium content)
 - Online content aggregators
 - Standard Web search & deep web information
 - Native database content (numeric and text-based)
- Support multi-level metadata density and complexity
 - From popular, consumer through to academic, research
- Supported by Automated update mechanism
- Administered through central Source Factory
- Managed via browser based Consoles
- Highly Automated change reporting and fixing
- Retrieves at any of the three levels (user, application, data)
- Access through API or User Interface
- Can present metadata, abstracts and "full text"
 - Link to native sources in real time



What is a Source Package?

- Something that enables content from external Sources to be used by a technology platform, application as though it were native.
- A facility that creates 'clouds' of content to be available to users and systems based on need rather than format.
- A means of supporting the integration of information at a business layer instead of a technological layer.
- "Plug-and-play" bundles of code that address in a very consistent manner authentication, translation and linking from a Muse system to the target data service that the Source Package was built for.



Muse Source Package



Source Packages - Building Blocks

Authenticator

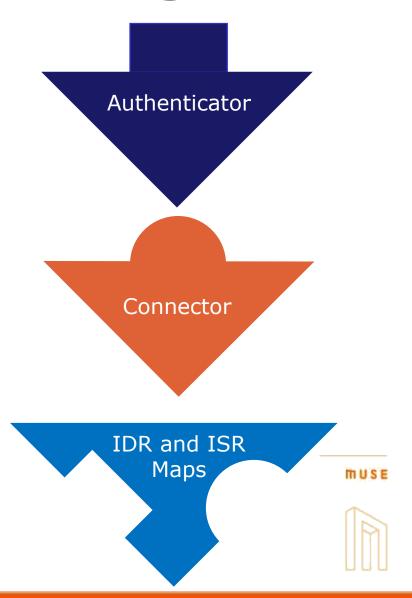
- Allows for different methods of credentialing for users
- Interchangeable between compatible sources
- Uses data in Source Package Profile to make connection

Connector

- Code for communication between Muse and a Source
- Defines protocol for messaging back and forth
- Uses data in ISR and IDR to interpret searches &andresponses

ISR & IDR Maps

- Establishes translation for searches to native language of source
- Defines data-element tagging and normalization for specific data elements



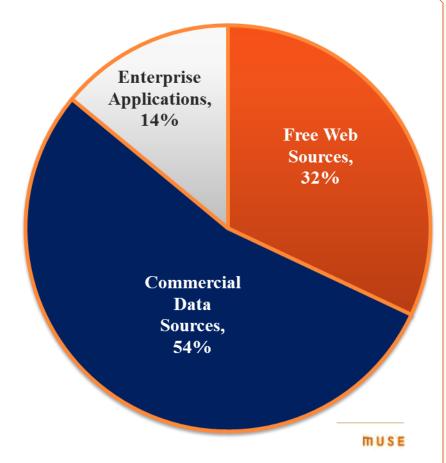
Source Packages – Sum of Parts

IDR and ISR Maps Authenticator Connector MUSE

Source Packages Types

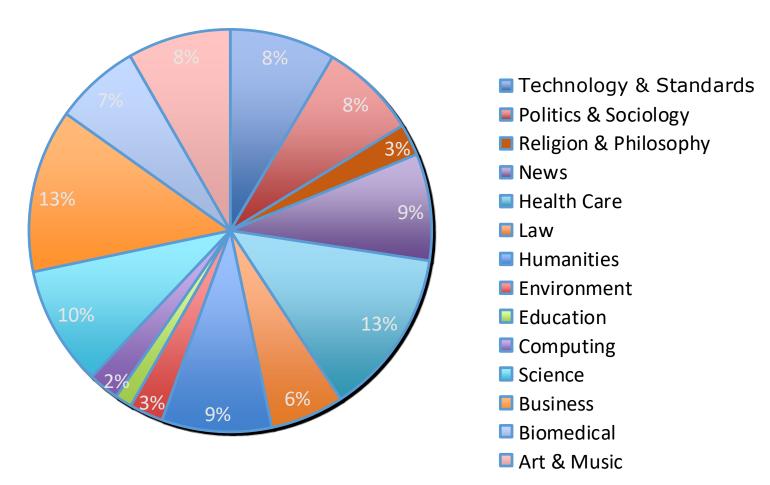
Business Art & Music Health Care

Religion & Philosophy Environment Biomedical Technology & Standards Computing Politics & Sociology Science Humanities





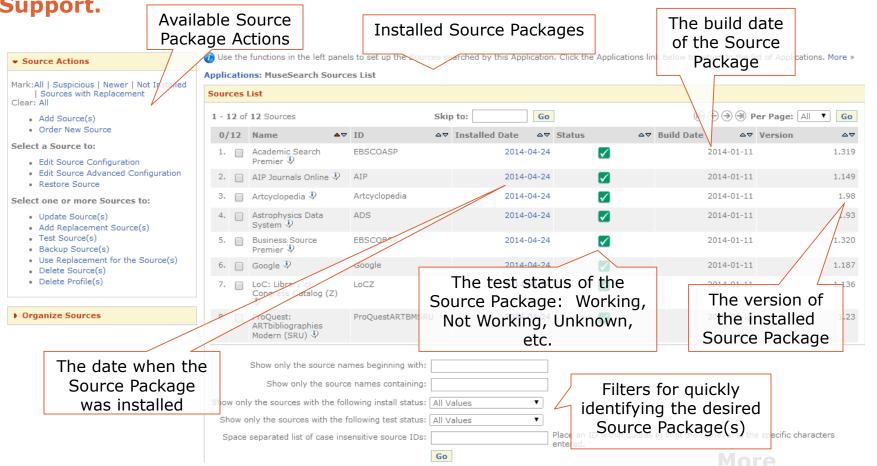
Source Packages Subjects (Spectrum)





Source Packages Configuration

Manage the MuseKnowledge™ Source Packages through the MuseKnowledge™ Administration Consoles: MuseKnowledge™ Console for Applications Administration and MuseKnowledge™ Console for Customer Support.

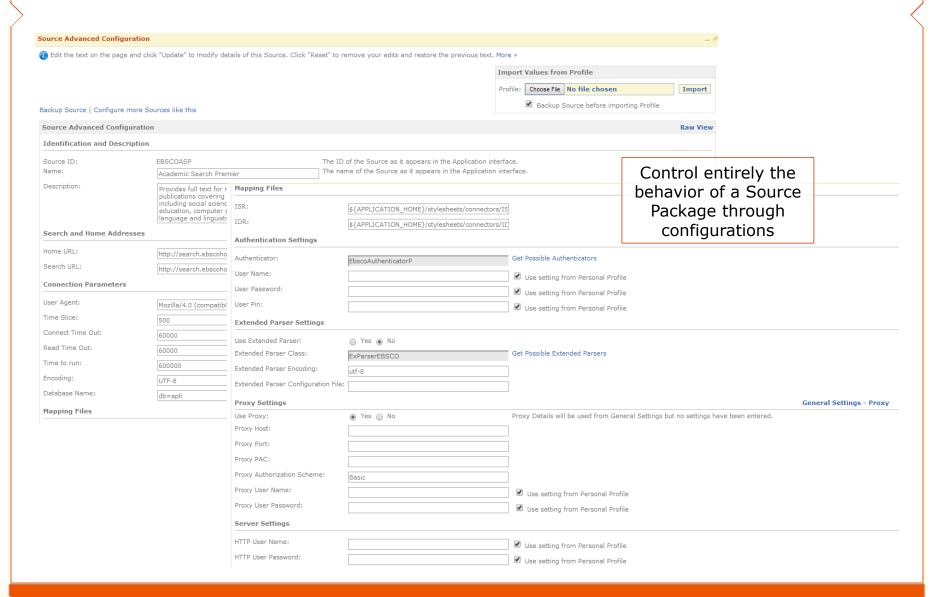


Source Packages Configuration

- Configure every aspect of a MuseKnowledge™ Source Package:
 - Identification and Description;
 - Search and Home URLs;
 - Connection Parameters: User Agent, Time Slice, Connect Time Out, Read Time Out, Time to run, Encoding, Database Name;
 - Mapping Files: ISR, IDR;
 - Authentication Settings: Authenticator, User Name, User Password, User Pin;
 - Extended Parser Settings: Use Extended Parser, Extended Parser Class, Extended Parser Encoding, Extended Parser Configuration File;
 - Proxy Settings: Use Proxy, Proxy Host, Proxy Port, Proxy PAC, Proxy Authorization Scheme, Proxy User Name, Proxy User Password;
 - Server Settings: HTTP User Name, HTTP User Password, HTTP Authorization Scheme, SSL Certificates;
 - Navigation Manager Settings: Link URLs;
- Import configuration values from Profile
- "Configure more Sources like this" feature
- Backup, Restore a Muse Source Package



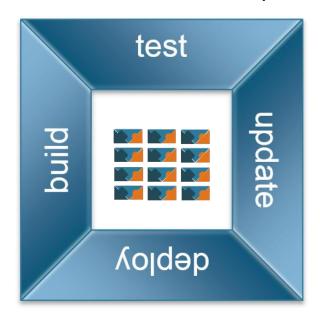
Source Packages Configuration



MuseKnowledge™ Source Factory

- Over the last decade, Muse has amassed a library of more than 6,000 Source Packages. This global library, called the Muse Source Factory, serves as a central repository of Source Packages that are licensed to Muse implementations.
- Built-in consoles in Muse let system managers choose from the vast array of sources in the Source Factory, and they can be downloaded seamlessly into local Muse installations.
- The seamless, bidirectional integration of the Source Factory into the administrative consoles of Muse mean that whenever a Source Package is corrected and published, the implementations of Muse out in the world get notification of the available update.
- Because Sources can change as their providers enhance them, Source Checking can identify those that need attention from the Muse development team, and they are flagged for testing and update.

Muse Source Factory







MuseKnowledge™ Source Factory

1	Muse Sources Export to CSV Export to Excel-XML											cel-XML	
1 -	1 - 20 of 7776 Records Skip to: Go Per Page: 20 ▼ Go												
	Source Name	Source ID	Sta Prod		Date Created (UTC)	Build Date (UTC)	Data Service	Туре	Host	Protocol	Access	Package Version	
:	1 21 Media: Shushengzhijia	TwentyOneMediaShushengzhijia_cn	✓		2006-04-25 18:23:28	2014-01-11 08:26:32	Shushengzhijia	Database	21 Media	HTTP/HTML	Subscription	1.73	
2	2 4to40	FourTo40		X	2005-11-15 06:59:26	2014-01-11 05:31:49	4to40	Web Portal	Four to 40	HTTP/HTML	Free	1.94	
:	A C Bilbrew Library (Z)	ACBLZ	\checkmark		2005-06-14 02:03:30	2014-01-11 03:12:17	A C Bilbrew Library	Catalog	A. C. Bilbrew Library	Z39.50	Free	1.123	
4	4 AAA: AnthroSource	AAAAS			2005-11-30 03:26:16	2014-01-11 03:09:17	AnthroSource		American Anthropological Association (AAA)	HTTP/HTML	Free	1.96	
	5 AAAS: Science Online	AAASSO	Da	=			Science Online	Database	American Association for the Advancement of Science (AAAS)	HTTP/HTML			
(AAPG: Datapages Petroleum Abstracts	AAPGDPetAbs			2010-12-28 03:18:05	2014-01-11 03:09:33	AAPG Datapages Petroleum Abstracts	Database	American Association of Petroleum Geologists (AAPG)	HTTP/HTML	Subscription	1.66	



Smart Connector Ecosystem

... Connectors need a world to live and work in.

Deployment

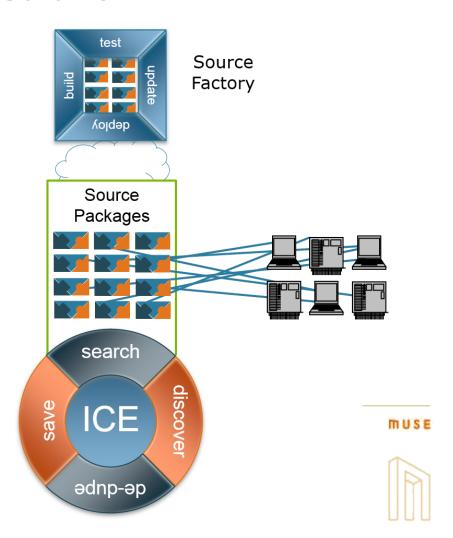
- The Muse Source Factory contains details of all Connectors
- Automated Source Update handles endpoint deployment

Monitoring

- The Source Checker operates constantly
- Results of user operations are used for early warning

Repair

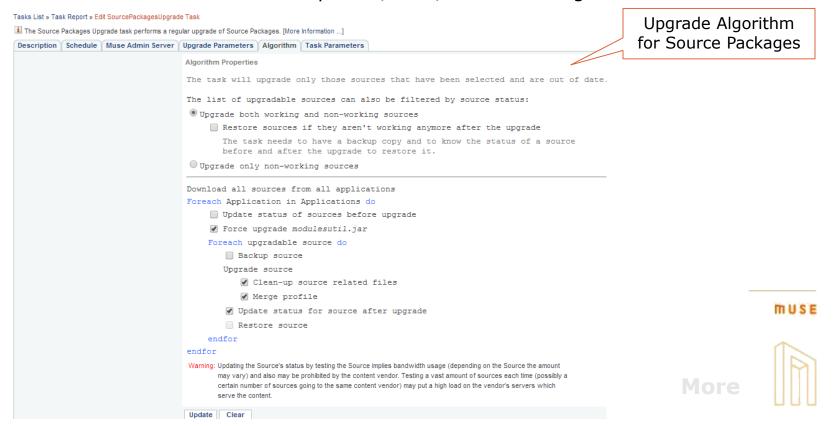
- Automatic and user notification
- Tracking, testing and building system



Tools for Source Package Maintenance

Source Packages Upgrade MuseKnowledge™ Control Center Task File

- No need to manually update the MuseKnowledge™ Source Packages, now it can be handled automatically;
- Very useful when administering a big number of applications;
- Complex algorithm for upgrading the Source Packages;
- Email notifications for task completion/error/failure with logs attached.



Tools for Source Package Maintenance

Source Checker MuseKnowledge™ Control Center Task File

- Perform regular checks of the installed Muse Source Packages;
- Store the test status for having accurate and up to date test status values;
- Get detailed report with the test results;
- Email notifications for task completion/error/failure with logs attached.

SourceChecker Report for mgbcheck from date 29 Apr 2014

Status for Sources		Percentage	Sources
Successful	834	72.77 %	
io records	208	18.15 %	
With zero estimate	203		ABEKTELA, ABEKTATHINA, ABEKTONOTTA, ABEKTOLAFKA, ABEKTIMARYEN, ABEKTIMARYEN, ABEKTABH, ACCUSTVABINERS, ACLASHINOP, BOOKA, ABEKTONOA, ABEKTORAFKO, ARTINICA, AND ANTURES, AND AND ANTURES, A
With non-zero estimate	5		WebReconFlindersU, BNCatalog_es, IceRocketBlogs, OReilly, Smashwords
ailed	104	9.08 %	
RROR_MODULE_INVALID_URL in invalid URL was encountered. [A]	2	1.92 %	KNOVEL, NorthernLights
RROR MODULE READ BAD REQUEST	1	0.06%	ExpediaCars
annot read from A target. [The request to the URL "B" made rough the proxy "C" was reported by the server as a "Bad equest". HTTP Response Code: D.]	1	0.90 /	
RROR_TRANSPARENT	21		ProQuestABINFORMGlobalSRU, ProQuestHooveriCRSRU, ProQuestPPSRU, ProQuestPQDTSRU, ProQuestComputingSRU, ProQuestRehigionSRU, ProQuestRehigionSRU, ProQuestRehigionSRU, ProQuestRehigionSRU, ProQuestABINFORMITENSRU, ProQUESTA
RROR_MODULE_DB_NOT_AUTHENTICATED Outside a second control of the	1	0.96 %	EBSCOEITIPIXML
RROR_MODULE_RECORD_PROCESS cannot process records from A target. [B]	1	0.96 %	Swets Wise EJAS
ERROR_MODULE_RECORD_PROCESS_TIMEOUT Cannot process records from A target - timing out. [B] Cannot process records from C target. [The request to the URL "D" made brough the proxy "E"	2	1.92 %	NCCUPTCinsema_rm_, Videolecturesner
RROR_EXCEPTION_UNKOWN inknown Exception: A	9	8.65 %	AccessPAZ, CLSanZ, HKIED, HKU, PacHSLZ, StanfordZ, SEUZ, UdelRosarioSBCZ_co, UNLIRIRSZ
RROR_MODULE_READ annot read from A target. [B]	57	31.017	AECLISydespHUS: ca. ASMAllorCamerOaline. BibliotekArtiachoeg. dis. BoliotekADK, CanadianEncydopekia, Carabas Eteray. Etrary NGLI, CCNRCH, tw. GoogleUcelsiam. Kamoodin, EstaiNesiaMSC, Libeny FundOLI, Scinus, ScinusB, Tailut, UnindWebf, WebCutScorner, Wissen, CrainAddag, LEC. ca. de. NCCUCEDReminibi, or, NCCUCEDT, Manadoterus, Narpensirodoters, Rapione, com, TaimenzBis, UNGSONSGL, WPGAHR, NSTOK, Cabashid.CODA, Ringtone, com, Polytones, Rapione, com, Realtones, PytealTr, FyrealIngeniar, FyrealReaper, PytealSt. FyrealReaper, FyrealReaper, PytealSt. Fyreal
RROR_MODULE_READ_INTERNAL_SERVER_ERROR amon read from A target. [The request to the URL "B" made rough the proxy "C" has returned an internal server error. TTP Response Code: D.]	4	3.85 %	EUFL arOJ, PICMAN, SIPRJ, Alexanderf P
RROR MODULE PAGE CHANGED age has possibly changed.	5		ProQuestDirect, Yahoo, Go_com, Yahoo_ca_eng, Yahoo_ca_fire
ERROR_AUTHENTICATION_FAILED luthentication failed. [A]	1	0.96 %	OvidBIP

Detailed HTML report of the Source Packages check.

MUSE

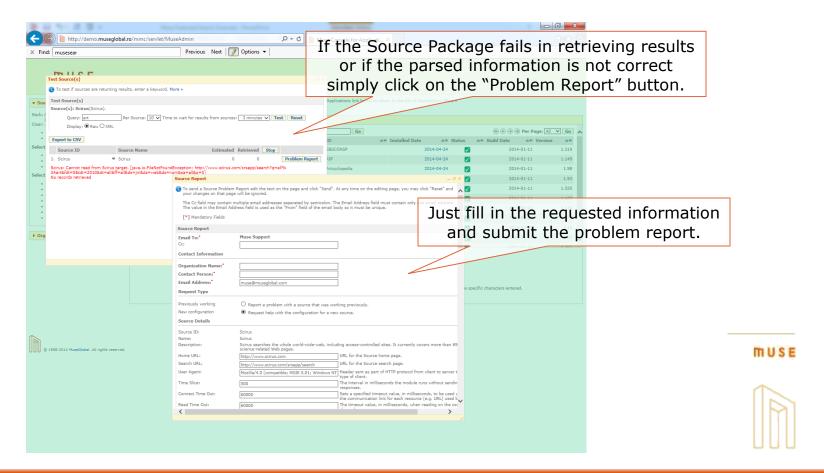
More



Tools for Source Package Maintenance

Report Broken Source Packages for Fixes, Updates

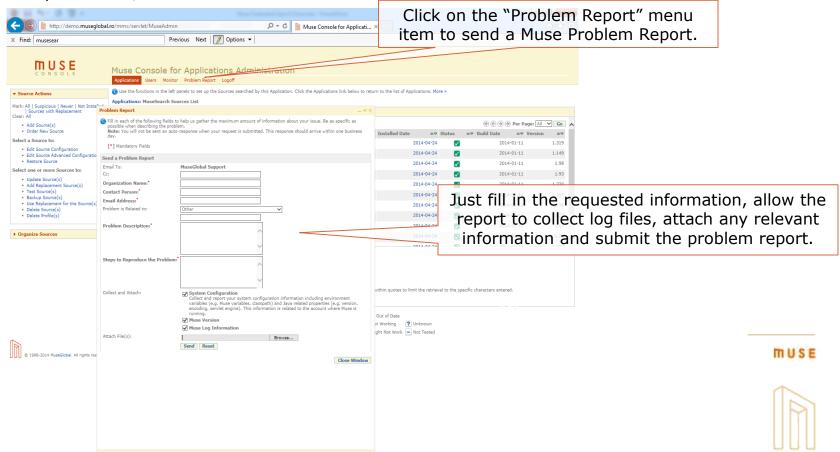
- Easily done through the Muse Administrator Consoles;
- The Source Problem Report is sent upon submission to Muse Technical Support department;



Tools for MuseKnowledge™ Maintenance

Report a MuseKnowledge™ System Problem

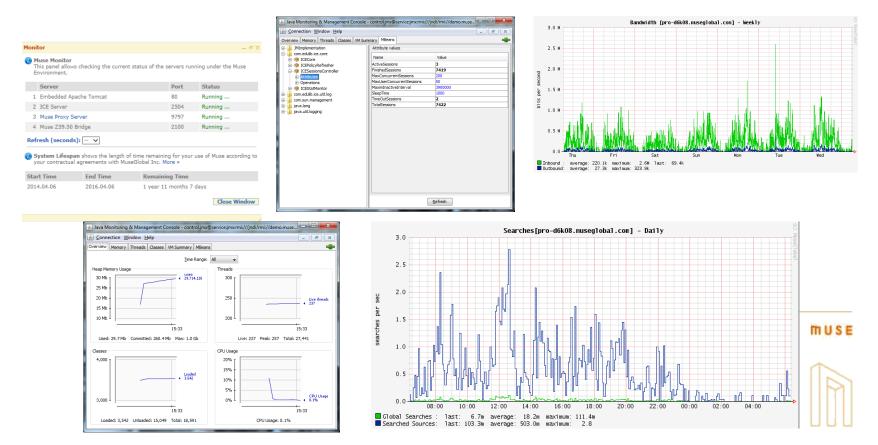
- Easily done through the Muse Administrator Consoles;
- The Problem Report is sent upon submission to Muse Technical Support department;



Monitoring the MuseKnowledge™ System

Real Time Monitoring

- Check servers status and system lifespan through the MuseKnowledge[™] Console for Applications Administration;
- Advanced monitoring of Muse servers through JMX;
- Historical JMX graphs with RRD Grapher;



Usage Statistics

MuseKnowledge™ Statistics Monitor

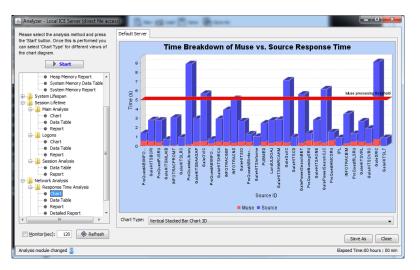
- Desktop tool for manually generating statistical information from dedicated log files;
- Can be connected with the MuseKnowledge[™] Control Center for generating regular automated usage statistics;
- Allows filters to be specified: date filters, regular expression filters, etc.;
- Statistics are generated for 4 main areas of Muse activity:
 - User sessions for gathering overall usage statistics such as number of sessions logged on, length of sessions, IP addresses of sessions, failed login attempts, etc.;
 - Muse Instructions for gathering information about the activities within Muse
 searches including queries, databases searched, parameters used;
 - Muse Modules more detailed statistics from individual search source or transaction modules including numbers of hits, time taken for query, download and processing time, etc.;
 - System information available and used memory.
- Multiple analysis modules are available, depending on the requested statistics: Memory Usage, System Lifespan, Session Lifetime, Connector Activity, Network Analysis, etc.;
- Various output formats: CSV, XML, Graphical Tables/Charts/PDF files (only when running with the desktop GUI version).

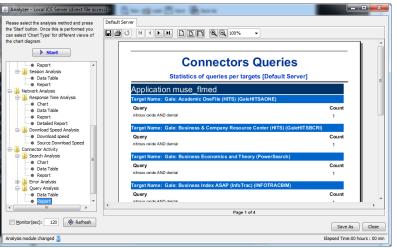
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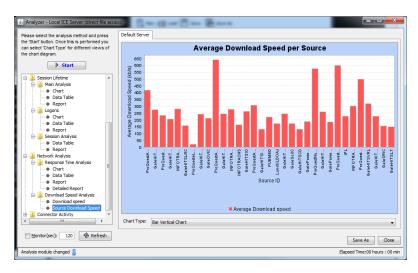


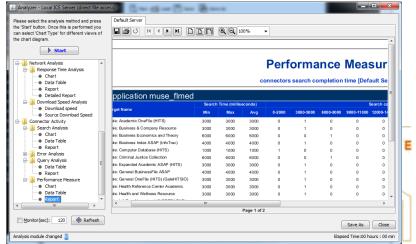
Usage Statistics

MuseKnowledge™ Statistics Monitor











MUSE

Smart Connector Technology for Federated Search